

Retail Security

This course is a statement of the standards to be achieved to gain a FETAC award in Retail Security at Level 5.

It is designed to equip the learner with the knowledge, skill and competence to work as a Retail Security Officer performing practical security duties and procedures, to include loss prevention techniques, and responding to security situations, in order to maintain a safe and secure environment for staff and member of the public.

Who Will Benefit?

Any persons working in a retail environment that have an input in reducing losses and maintaining a safe and secure environment.

Some of these include:

Retail Security Officers, Store Detectives, Loss Prevention Officers, Store Managers and general retail assistants.

Entry Requirements

Learners wishing to do this course, should hold at least a level 4 certificate, leaving Certificate or equivalent Qualifications and/or relevant life / work experiences

Qualification

This Module is certified by FETAC, through Aras Rualach and is accredited at level 5 recognised under the National Framework of Qualifications (NFQ).

Course Content

- Intro to retail security and roles and responsibilities (to include store detectives)
- Security Management & Staffing
- Policies, Plans & Procedures
- Legislation (Law)
- Searching
- Arrests
- Health & Safety
- Equality & Diversity
- Fire Awareness
- Emergencies
- Communications & Reporting (Incidents)
- Retail Loss Prevention
- Security Technology
- Security Hardware
- Conflict Management
- Armed Robbery Awareness
- Tiger Kidnap Awareness

Duration

The duration of the programme is 4-6 days with additional self directed learning.

Max Numbers

All of our training courses are designed to work best with small groups for maximum participation. To this end, the maximum number of students for the majority of programmes is 12.

